

BCTS RIDER/BUS POLICY

It must be understood that there is no guarantee of a ride. All rides are scheduled on a first-come, first-served basis. All service is limited to curb-to-curb.

SEATBELTS MUST BE WORN BY EVERY PASSENGER while the vehicle is in motion.

NO SMOKING, EATING OR DRINKING is permitted on BCTS Vehicles.

NO OPEN ALCOHOLIC BEVERAGES are permitted on the vehicle at any time. The driver has the authority to refuse service to anyone suspected of being under the influence of drugs or alcohol.

NO LOUD OR PROFANE LANGUAGE is permitted on BCTS vehicles. The use of a radio is confined to earphones.

NO SHOPPING CARTS OR CARRIAGES are permitted on BCTS vehicles.

4 BAGS OR PACKAGES per passenger is the maximum permitted on this vehicle, and must be in the control of the rider.

SEATS ARE NOT RESERVED, NOR DESIGNATED in the vehicle except for disabled needs to be determined by the driver.

THE DRIVER IS THE OPERATOR AND IN CONTROL OF THE VEHICLE AND ENSURING PASSENGER SAFETY. If the driver becomes aware of a rider's undocumented physical or mental condition, the driver must document and send an incident report to the BCTS Office for action.

RESPECT YOUR FELLOW RIDERS PRIVACY and be courteous.

PERSONAL HYGIENE AND CLEANLINESS ARE EXPECTED, any exceptions are reported by the driver.

Failure to adhere to the above policies may result in suspension or removal from the BCTS service.